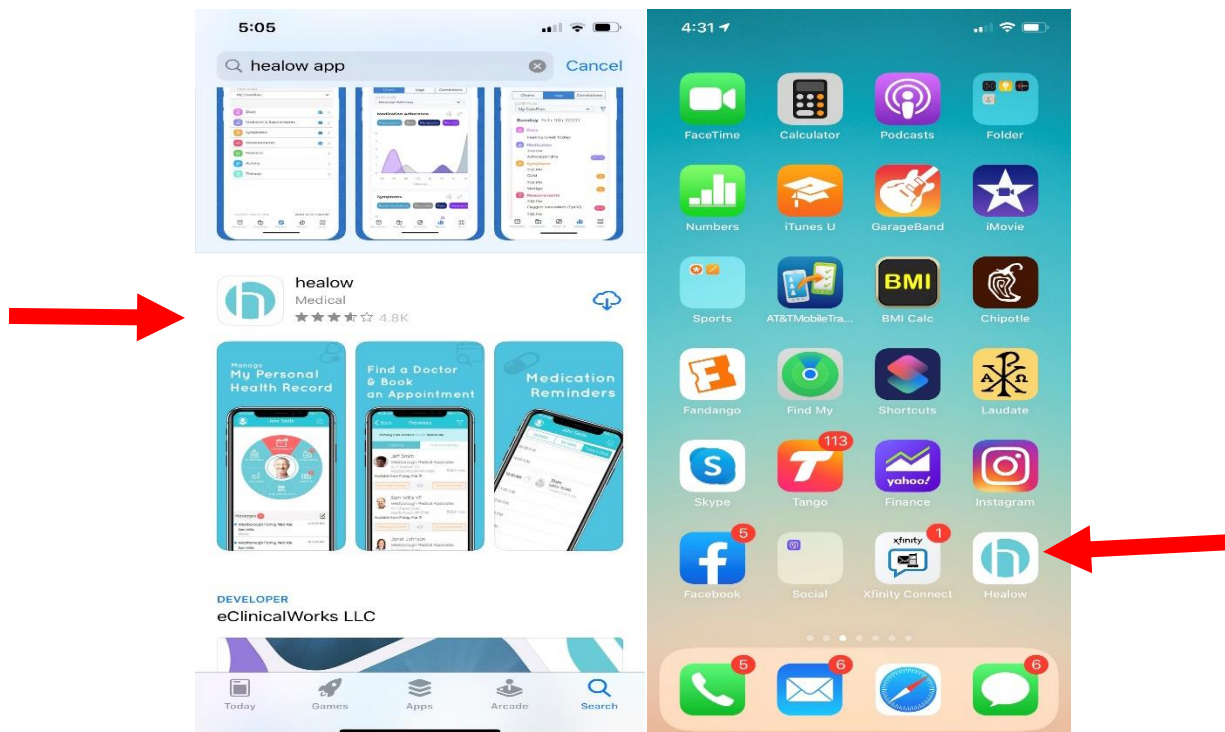


TELEVISIT INSTRUCTIONS

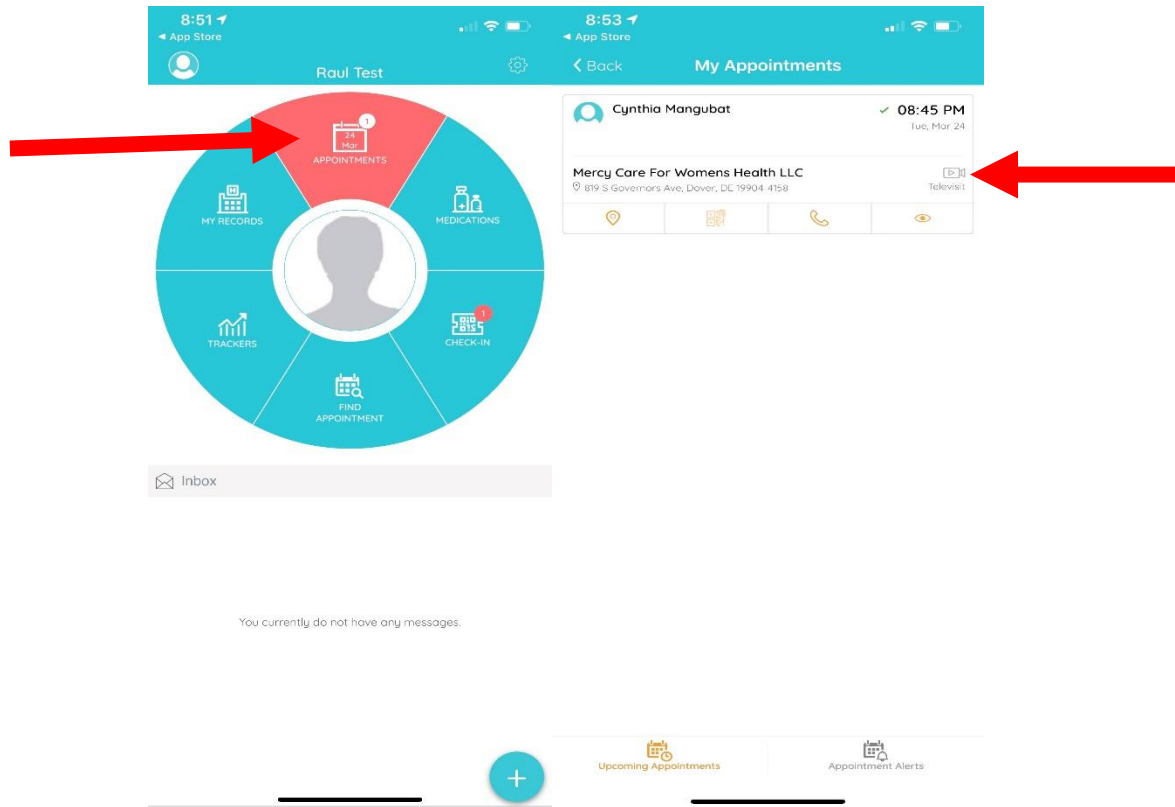
There are 4 ways you can have a televisit with Dr. Mangubat : healow app in your **mobile phone, patient portal, email and a text message.** You need your device to have a **camera, microphone** and you need to have your **patient portal username and password.** **Patient needs to start the Televisit.**

I. MOBILE DEVICE (iphone, Android, ipad)

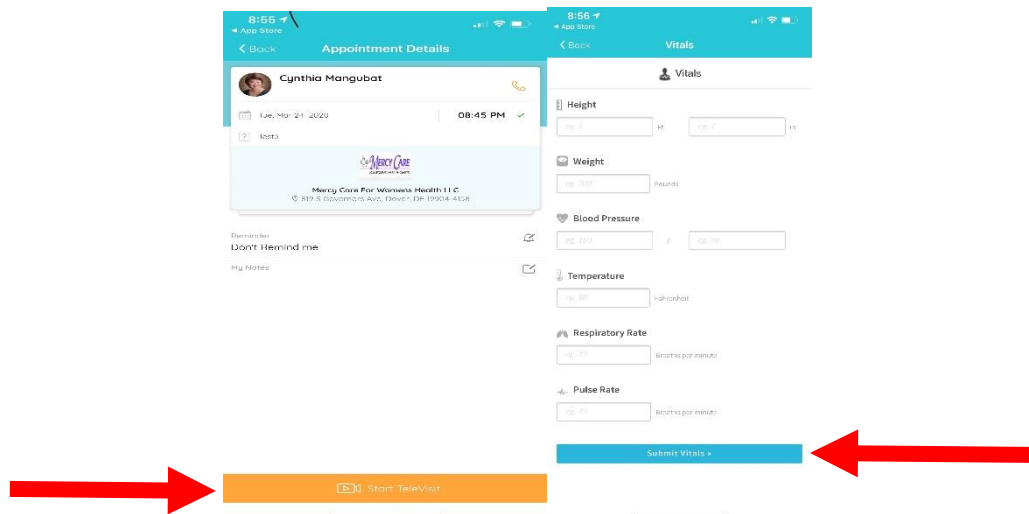
- a. Download your **healow app** in your mobile device. Once installed, open the healow app and register using your patient portal username and password.



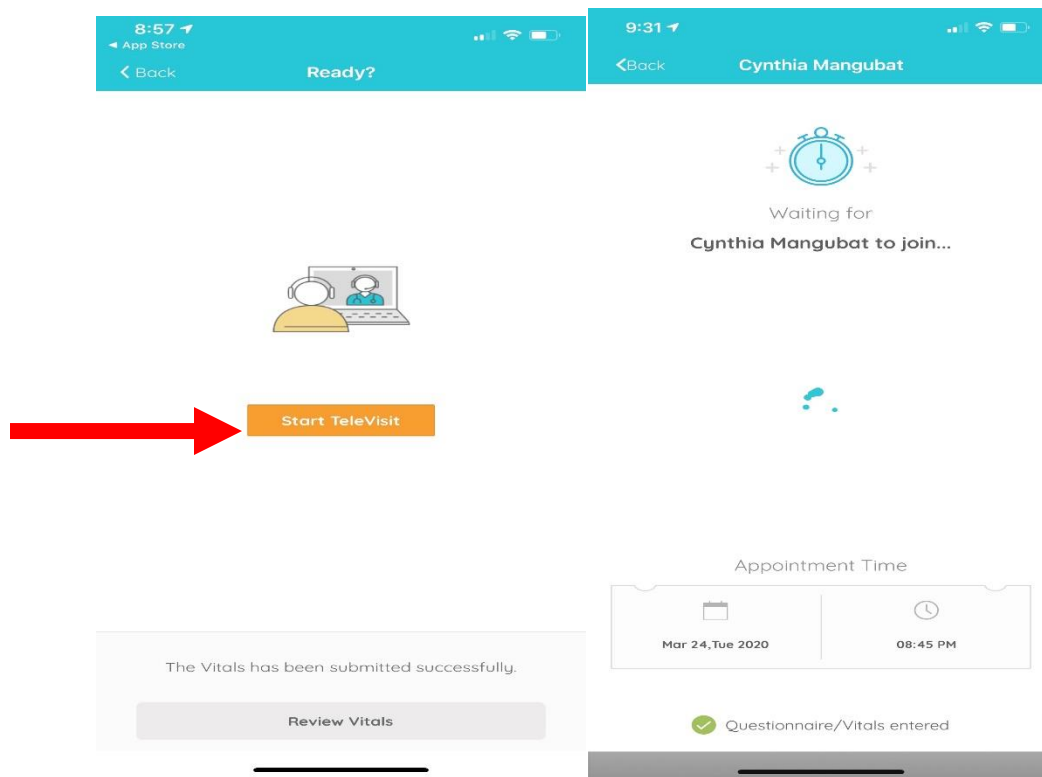
- b. Open your healow app and **double click the appointment**.
Once appointment is open, click the **televisit**.



- c. In the next screen, press **start televisit**, then **fill up the vitals information and submit**.



- d. Once vitals is submitted, **press start televisit**. You have now checked-in. Pls wait for the doctor.

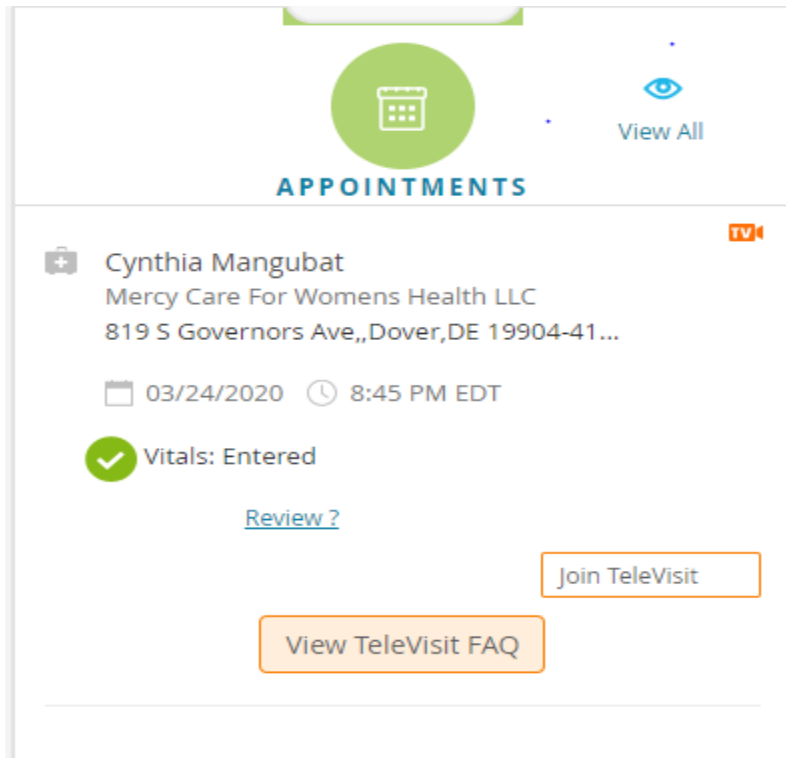


The process in the patient portal and email are similar in the healow app. **Patient needs to start the televisit.**

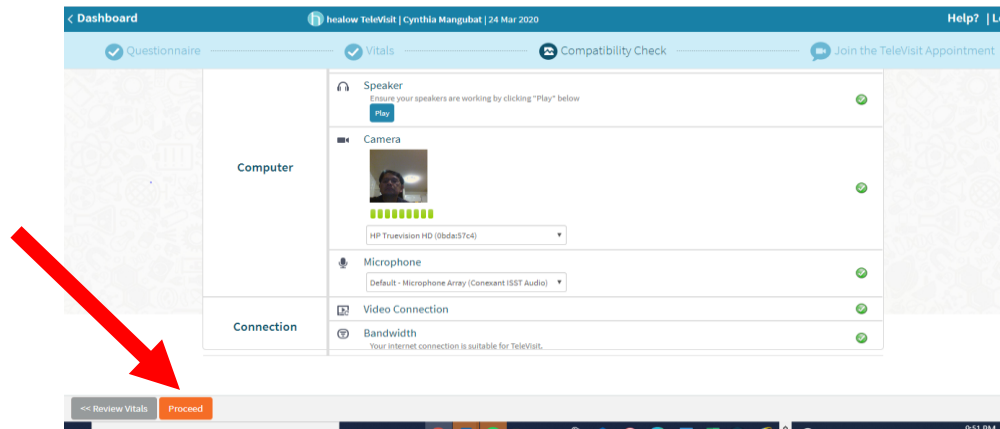
II. PATIENT PORTAL

- Go to our website <https://www.mercycareobgyn.com> and locate and double click the “**access patient portal**” in the home page.
- In the patient portal, enter your username and password. If you need to create a new username and password or reset your password, please call our office.

- c. Go to your appointments and click on **Join Televisit**. In the next screen, you will be **entering your vitas** then **submit**.



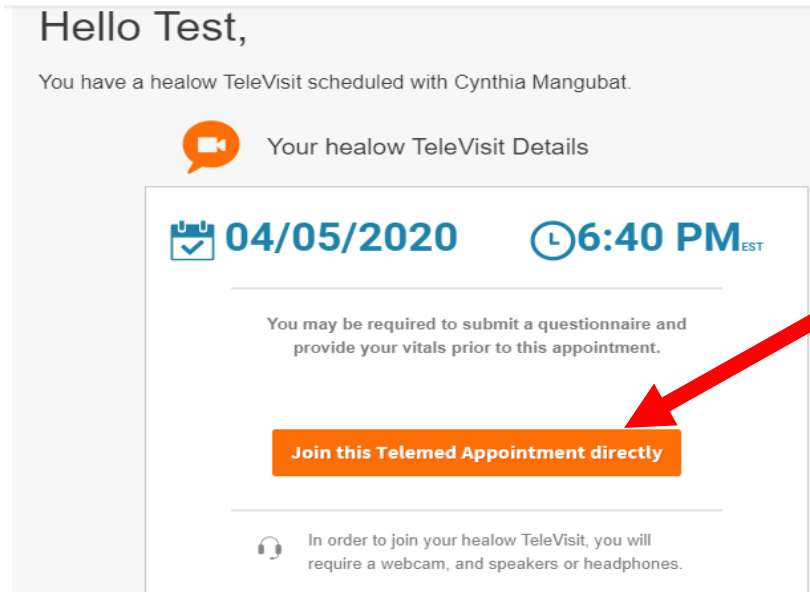
- d. Your computer will check the compatibility. If everything is good, click on proceed.



- e. In the next screen, press start televisit. You are now check in. Wait for the doctor.

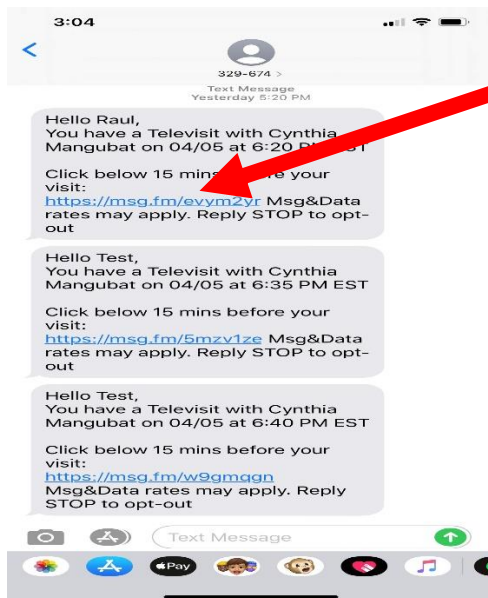
III. EMAIL

You will receive an email confirmation of your televisit. **Click join telemed.** Follow the process as described above.



IV. TEXT MESSAGE

Patient will receive a text message confirming the appointment. Click the link



Answer vitals then submit.

8:56
Vitals

Height
5' 4" 11"

Weight
150 pounds

Blood Pressure
120/80 70

Temperature
99.6 Fahrenheit

Respiratory Rate
12 breaths per minute

Pulse Rate
60 beats per minute

Submit Vitals

Start Televisit.

8:57
Ready?

Start Televisit

The Vitals has been submitted successfully.

Review Vitals

NOTES :

JUST LIKE A PATIENT GOING IN TO THE OFFICE, **PATIENT NEEDS TO START THE TELEVISIT.** Please wait until the doctor joins in.

We will bill your insurance for this televisit.

Fn : ecw / televisitinstructions, April 6, 2020

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